

Families Fighting for Justice and O.L.L.Y

(Our Lost Love Years)

Working in Partnership with Parents and Carers

Policy Aim

O.L.L.Y and Families Fighting for Justice recognises that working in partnership with parents/carers is of major value and importance to the provision in enabling it to provide a happy, caring, and stable environment for children and their parents. The provision should aim to form a good relationship with parents/carers so that information regarding their children (be it development, social or health related) can be exchanged easily and comfortably by staff and parents.

The list below shows ways in which the provision should try to achieve a strong working partnership with parents/carers:

- A member of staff is always available for discussion with parents/carers. Arrangements can be made for more private discussions at agreed times;
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- Information provided by parents/carers about their children will be kept confidential and treated on a strict need-to-know basis.
- Information regarding the children's activities throughout the day will be sent to the parents/carers prior to the children's visit.
- If the staff have any concerns about the child's well-being during the day every effort will be made to contact the parents or their emergency contact;
- Parents/carers are requested to keep us informed of any changes to personal circumstances, which may have an effect upon a child, e.g. change of address, telephone number, doctor, emergency contact. Parents/carers are also requested to keep us informed of any circumstances which could have an effect on a child's emotional wellbeing, e.g. bereavement, separation or illness in family.